



F.Y.I.

from the Policy Unit

FYI-274

Date: April 15, 2020

SUBJECT: Child Support Services and Unemployment Insurance (UI) Benefits Frequently Asked Questions

Please contact the Policy Unit if you have any questions regarding these or any other changes at

DCSS_POLICYQUESTIONS@azdes.gov or call 602-771-8127

The purpose of this FYI is to notify staff the [Child Support Services and Unemployment Insurance \(UI\) frequently asked questions](#) reference tool has been added to the PORT. Because of the changes implemented due to the COVID-19 virus, the UI program is receiving a high volume of claims. The reference tool provided will help all DCSS staff in answering our customers' questions.

The Child Support Services and Unemployment Insurance (UI) Benefits FAQ's may be found in the PORT at the following location: Appendices>Frequently Asked Questions>UI Benefits

DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.

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